



**Dulwich Society Code of Conduct**  
**Charity Registration Number: 234192**

The Dulwich Society exists to maintain and foster the amenities of Dulwich in the interests of its residents and the wider community of which Dulwich is a part. It is a membership organisation, committed to maintaining and promoting a community where members can engage with each other in a supportive, inclusive and mutually respectful manner. All Society members are expected as a condition of their membership to adhere to the following code of conduct. Failure to do so may lead to being removed as a member.

All Society members are expected to:

- Respect the views, opinions, knowledge, experience and expertise of other members, at meetings, events, in writing and in all electronic and social media communications channels where they may interact with other members.
- Be polite, honest and supportive of other members.
- Not bully, harass or discriminate against other members on the grounds of race, gender, disability or other protected characteristics as defined by the Equality Act 2010.
- Behave in a way which does not negatively impact other members, Officers, volunteers or those who interact with the Society in a professional capacity, or bring the Society into disrepute.
- Comply with the Society's Conflict of Interest Policy and Safeguarding Policy:  
<https://www.dulwichsociety.com/pdf/conflict-of-interest-policy.pdf>  
<https://www.dulwichsociety.com/pdf/safeguarding-policy.pdf>

Additional requirements for Executive Committee and Sub-committee members:

- Refrain from issuing correspondence on behalf of the Society to outside bodies or statements to the media or online (e.g. website, Twitter, Instagram) unless approved in advance by the Chair or Vice Chair of the Executive Committee. In general, all official correspondence will be signed by the Chair or Vice Chair of the Executive Committee.
- Ensure that any Society business which is confidential is not divulged to other persons or organisations. Personal membership data and email distribution lists held by the Society will be kept as strictly confidential in line with the Data Protection Act. Personal data of members including email addresses must never be released unless permission has been given by the member.

## Complaints Regarding Breaches of the Code of Conduct

- A complaint regarding a breach of the code of conduct may be made by anyone, whether they are a member of the Society or not.
- Complaints should be put in writing and sent to The Dulwich Society by e-mail to: [chairman@dulwichsociety.com](mailto:chairman@dulwichsociety.com) or [secretary@dulwichsociety.com](mailto:secretary@dulwichsociety.com)
- The Society's Complaints Policy will be followed: <https://www.dulwichsociety.com/pdf/complaints-policy.pdf>
- If, following the investigation of the complaint, it is considered that there has been a serious breach of the Code of Conduct that potentially warrants termination of membership, (e.g. persistent breaches of the Code of Conduct, refusal to change behaviour, multiple complaints), the matter will be referred to the Society's Trustees (the Executive Committee) and the Termination of Membership Procedure will be followed: <https://www.dulwichsociety.com/pdf/termination-of-membership-procedure-20221114.pdf>